

CAPIC FY24 AGENCY IMPACT REPORT



Our Mission & History

The mission of CAPIC is to identify and address the needs, problems, and concerns of those in poverty and to enable the individually poor to achieve and maintain self-sufficiency.

- During **FY'24**, CAPIC provided over **9,500** units of service throughout Chelsea, Revere, & Winthrop.
- For **57** years, CAPIC has delivered anti-poverty services to local low-income residents within the communities we serve. Since its inception, the agency has initiated numerous anti-poverty strategies that have resulted in restoring self-sufficiency for thousands of area residents. CAPIC serves a diverse and multi-cultural population and has vast expertise in delivering critical services to homeless, at-risk families and individuals

Community Support

“Breaking Down Barriers” – on April 24th CAPIC held a fundraiser event to help support the work the Agency does to provide critical resources and services to individuals & families living in Chelsea, Revere, & Winthrop. The night was a big success.



We thank all of our sponsors and donors for their generosity. Together we are working to improve the quality of life for the most vulnerable individuals & families living in the local communities served by CAPIC.



PROGRAM OUTCOMES

Early Education & Childcare

CHILD DEVELOPMENT CENTER – AFTER SCHOOL PROGRAM – SUMMER CAMP



- **67** infants, toddlers and preschoolers received full day & full-year quality child care; allowing parents to maintain employment, attend school, and complete training programs.
- **30** families received winter coats through partnership with the Kids Clothes Club.
- **75** youth participated in safe, structured enrichment and development activities during after school hours.
- **78** local youth attended summer camp which included fieldtrips to museums, Franklin Park Zoo, & local parks.
- Through a mini grant/partnership with the City of Chelsea, CAPIC provided campership scholarships to families who could not afford the Summer Camp Program fee. Last summer **14** families received a campership scholarship.

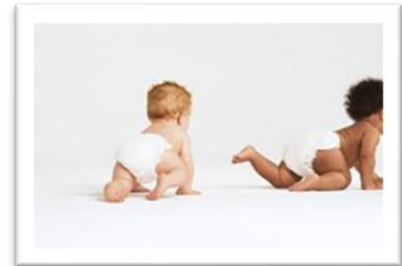


CHELSEA/REVERE FAMILY NETWORK – HEAD START

The Chelsea/Revere Family Network program hosted a weekly Arabic Storytime/Playgroup for families so that they could come together and experience this activity/resource in their own native language. The playgroup took place at the Revere Public Library and was a huge success, with over **30 families participating each week**. This has been a great opportunity for families to meet other families in their community.



CAPIC utilized FY24 CAA State Line-Item funds to purchase diapers and wipes to distribute to families enrolled in our early education programs. Diapers and wipes are a necessity and huge expense for low-income families.



➤ The Head Start, Child Development Center, and Chelsea/Revere Family Network programs **distributed over 6,000 diapers** to families enrolled in their programs who are struggling to make ends meet.

HEAD START



- **225** families were served over the past year.
- **83%** of children enrolled were dual language learners; languages included English, Spanish, Arabic, Caribbean (Haitian-Creole, Patois), Portuguese, Russian, & African.
- **49%** of children graduated and will be attending kindergarten this fall.

Health Indicators

- **100%** of children had access to on-going preventative medical care and insurance.
- **95%** of children were fully up-to-date on their preventative care and immunizations.
- **98%** of children had received oral health care and exams.

Areas of Development

- Of the children who were enrolled for 2 years, the % that met or exceeded widely-held expectations for their age:

Social-Emotional – 90% **Physical – 98%** **Language – 93%** **Cognitive – 96%** **Literacy – 88%** **Mathematics – 84%**

- Of the children who were enrolled for 1 year, the % that met or exceeded widely-held expectations for their age:

Social-Emotional – 84% **Physical – 92%** **Language – 87%** **Cognitive – 88%** **Literacy – 74%** **Mathematics – 72%**



Heating & Energy Assistance

LIHEAP (FUEL ASSISTANCE)



- ✓ CAPIC's LIHEAP Program (LIHEAP) processed **3,313** applications and delivered heating assistance benefits to **2,329** households.
- ✓ **48%** of households receiving heating assistance had at least 1 **elderly** resident.
- ✓ **19%** of households receiving heating assistance had **children under the age of 6**.

WEATHERIZATION – ENERGY EFFICIENCY



- ✓ **275** households had their heating systems repaired or replaced.
- ✓ **250** households received heating system tune ups.
- ✓ Over **100** families were served through collaboration with National Grid at local community network events.
- ✓ **187** households had their refrigerator replaced; **76** received new air conditioners; and **42** had their washing machines replaced.
- ✓ **400** households received free insulation work; making their home more energy efficient.

SUBSTANCE USE DISORDERS (SUDS)/MOBILE OUTREACH TEAM -EMERGENCY ASSISTANCE PROGRAM- CRISIS INTERVENTION



- The SUDS/Mobile Outreach Program provided over **350** individuals with substance/alcohol-related issues in Chelsea with comprehensive support services. CAPIC works with the City of Chelsea, North Suffolk Mental Health Association, Bay Cove Human Services, & the Chelsea Police Department to provide critical services to those in need.
- Provided clothing and basic necessities to **148** street-involved individuals.
- **109** individuals received access to treatment; **27** were placed into sober living with all costs covered by funding from the City of Chelsea.
- Distributed food to **206** homeless individuals on a weekly basis.

The SUDS/Mobile Outreach Team are active members of the Chelsea Recovery Committee and hosted the **Recovery Month Event** on August 24, 2023 at Chelsea City Hall. This is in partnership with MGH Healthy Chelsea. The Committee also hosted **the 8th Annual Chelsea Overdose Vigil** on September 21, 2023. This Event is dedicated to the many loved ones lost to substance abuse.



- **CAPIC's Emergency Assistance Program** assisted **125** households maintain safe permanent housing through rental assistance/security deposits.
- **265** children received toys for the Christmas/holiday season. CAPIC partnered with the Marines Toys for Tots Program and received donations as well.
- **44** fire victims received support to purchase basic necessities, clothing, etc.
- **1,608** gift cards to purchase food were distributed to food insecure individuals/families.



Through the CBDG Food Stabilization Grant CAPIC partners with Mi Amore to support efforts to secure needed resources for Winthrop residents who battle food insecurity. Mi Amore utilizes funds to purchase and distribute food to families who battle food insecurity. Through this partnership with CAPIC, Mi Amore purchases food and distributes it, in a point-to-point system, to families struggling with food insecurity in Winthrop. A total of **37 families (148 individuals)** receive food each week.

INCREASING CAPIC's IMPACT - NEW INITIATIVES & PARTNERSHIPS



- ✓ **Tufts COHERE-** CAPIC was invited to serve as a community partner with the Tufts Community Health Workers Engaging in Integrated Care (COHERE) Program, which provides the opportunity to community members that have been economically and socially marginalized to become community health workers (CHWs). The overall mission for COHERE Program is to increase the diversity of community members that become CHWs to promote health equity and improve health care access in underserved communities, such as Revere and Chelsea.
 - CAPIC enrolled three (3) staff members into the COHERE Program and they all earned Community Health Worker Certificates. This has improved CAPIC's capacity to play in a role in improving the quality of and access to health care, while at the same time enhance existing communication between communities and health care services.
- ✓ **Bay Cove Human Services, Addiction Services Division Permanent Supportive Housing Program** - CAPIC's SUDS program is working with Bay Cove to enhance services and resources for victims of sexual assault. CAPIC also partners with Bay Cove Human Services to coordinate outreach services & referrals to Bay Cove's low-threshold housing for individuals who are homeless, struggling with substance and alcohol use and are victims of violence. During FY'24 CAPIC successfully placed 17 individuals into housing who continue to receive coordinated wraparound and harm reduction services.
- ✓ **Massachusetts Poverty Commission** – CAPIC's Executive Director was invited to participate on the Commission to address inequality, reduce poverty, & promote opportunity in the Commonwealth over the next decade.
- ✓ **UMASS Boston Student Support Services (SSS) Program** – CAPIC is collaborating with the UMASS Boston SSS Program to provide comprehensive direct services and resources to first generation and low-income students, as well as students with disabilities who are residing in CAPIC's service area. This partnership will also enhance internship & volunteer opportunities for local SSS students.
- ✓ **City of Chelsea CPA Rental – Rapid Re-Housing Assistance Program** – during the first six months of this program (1/1/24 – 6/30/24 a total 42 Chelsea residents have received rental assistance stipends; avoiding displacement and/or eviction.



Financial Empowerment

VOLUNTEER INCOME TAX ASSISTANCE PROGRAM (VITA) – RESPONSIBLE PAYEE PROGRAM



- 4 Volunteers and 2 staff members prepared state and federal income tax returns for **184** low-moderate income households through CAPIC's VITA Program. Returns were prepared at **NO COST** to households.
- **223** individuals received responsible payee support services to increase their financial well-being.
- **3** local youth obtained summer employment through a Massport Community Summer Jobs Program Grant awarded to CAPIC. Youth gained job skills, income, & work experience.



CAPIC

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Serving Chelsea, Revere, & Winthrop

